



Dear customer

**A facial covering is required to be worn on entering the shop**

Please do not enter the shop or Cafe if you are experiencing any of the following:

- A high temperature
- A new continuous cough
- A loss of, or change to, your sense of smell or taste
- Anyone in your household/support bubble has experienced any of the above in the last 14 days

**Please help us to maintain social distancing by observing:**

- Government guidance on social gatherings and Track and Trace
- Points of service marked by feet floor stickers
- Reduced access to toilet areas
- Keeping children seated in our Café areas
- Self-clearing in our café areas
- No queues permitted on stairs

**To keep you safe we are:**

- Following Government guidance on social gatherings
- Card payment preferred
- Providing hand sanitiser on entrance to our shops and cafes
- Washing our hands regularly
- Practicing social distancing
- Staff daily health declaration
- Responsible use of gloves
- Regular shop surface sanitising including the card machine
- Perspex screens in place over shop counters
- Managing the flow of customers at busy times

**Thank you for your help in this matter.**